



March 21, 2019

TO: David S. Ferriero
Archivist of the United States

FROM: James Springs *James Springs*
Inspector General

SUBJECT: *Purchase Card Risk Assessment*
OIG Report No. 19-R-06

This memorandum transmits to the National Archives and Records Administration (NARA) the Office of the Inspector General's fiscal year 2018 annual assessment of the agency's purchase card program. The Government Charge Card Abuse Prevention Act of 2012 (the Act) requires executive agencies issuing and using purchase cards to "establish and maintain safeguards and internal controls" over their use. The Act further requires the Inspector General of each executive agency to conduct, at minimum, annual assessments of the agency's purchase card program and to perform analysis or audits, as necessary, of purchase card transactions. Inspectors General must report the results of such analysis or audits to the head of the agency.

NARA's purchase card risks remain at a moderate level. In general, NARA's policies and procedures are designed to provide reasonable assurance for implementing and managing the NARA Charge Card Program and to mitigate the potential for fraud, misuse, and delinquency. However, NARA has yet to address two open recommendations from previous audits. Recently we completed an audit of the agency's Purchase Card Program. We anticipate issuing a final audit report by the end of this month. We plan to audit the agency's Travel Charge Card Program in FY 2019. At a minimum, we plan to audit the agency's travel or purchase card programs or certain aspects of the programs on a recurring basis (every three years) to assess program efficiency and oversight.

A narrative of our risk assessment of NARA's Purchase Card Program is attached. We suggest NARA management use this risk assessment in their internal control reviews to ensure policies and procedures are effective and working as prescribed. We also suggest NARA ensures all outstanding recommendations are addressed.

Please call me or Jewel Butler, Assistant Inspector General for Audits, with any questions.

Attachment

cc: Kimm Richards, Accountability

**National Archives and Records Administration
Office of Inspector General
Narrative Risk Assessment on Charge Cards**

Background

Purchase cards, by their nature, are at risk for misuse, fraud, waste, and abuse. The Government Charge Card Abuse Prevention Act of 2012 (the Act) requires executive agencies issuing and using charge cards to “establish and maintain safeguards and internal controls” over their use. The Act further requires the Inspector General (OIG) of each executive agency to conduct, at minimum, annual assessments of the agency’s purchase card program and to perform analysis or audits, as necessary, of purchase card transactions. OIG’s must report the results of such analysis or audits to the head of the executive agency and report to the Director of the Office of Management and Budget (OMB) on the agency’s progress in implementing corrective actions. Periodic risk assessment (at least annually) of agency purchase cards programs (including convenience checks), or combined integrated card programs are required to be performed by OIGs. Assessments of the agency’s travel card program is only required for agencies spending more than \$10 million in travel a year. NARA spent \$1.2 million on travel in FY 2018, therefore we did not assess the travel card program. We developed a risk assessment to assess the risks of illegal, improper, or erroneous purchase card transactions and have provided NARA with the results. We suggest NARA management use these risk assessments in the future as they review their internal controls to ensure policies and procedures are effective and working as prescribed.

Methodology

We reviewed the following:

- OMB Circular A-123, Appendix B;
- the Government Charge Card Abuse Prevention Act of 2012, including OMB guidance;
- risks and controls already identified in NARA guidance;
- data files related to the number of cardholders, limits, amounts, and number of transactions;
- prior OIG audits and open recommendations;
- prior reports on charge cards;
- NARA’s response to Federal Managers’ Financial Integrity Act requirements; and
- issues identified in an independent public accountants’ work on financial statement audits.

We interviewed staff in Accounting Policy and Operations (XA), Acquisitions (Z), and Performance and Accountability (CA).

NARA Controls, Policies and Procedures

According to OMB Circular A-123, maintaining a charge card management plan is important because establishing written, formal policies and procedures is needed to assure internal controls are followed and the potential for fraud, misuse, and delinquency is minimized. The efficiency and integrity of the charge card program can be impaired if the agency does not consider and act upon the elements required in the plan. Agencies are required to submit charge card management plans at least annually, but not later than January 31 of each calendar year.

NARA's Purchase Card Management Plans include the following elements:

- identification of key management officials and their responsibilities for the charge card program;
- establishment of a process for formally appointing cardholders and approving officials (AOs), where applicable, and implementation of a process to ensure new travel cardholders creditworthiness;
- management controls, policies, and practices to ensure appropriate charge card and oversight of payment delinquencies, fraud, misuse, or abuse;
- establishment of appropriate authorization controls;
- documentation and record retention requirements;
- recovery of charge cards and other documentation when employees terminate employment; and
- a description of how the agency will ensure the ongoing effectiveness of the actions taken pursuant to OMB Circular A-123, including evaluation of the effectiveness of training and the implementation of risk management controls.

Accounting Policy and Operations (XA) oversees NARA's purchase card programs and establishes guidelines. Specifically, XA staff is responsible for managing, establishing, and maintaining accounts; and issuing and canceling charge cards. According to NARA's Micro-Purchase Guide (Supplement to NARA 501, NARA Procurement) the NARA Citibank Liaison sets up accounts, serves as liaison between the cardholder and the charge card contractor, provides on-going advice, audits purchase card accounts as required, and keeps necessary account information current.

Transactions

NARA's purchase card issuer has been Citibank from November 2009 to present. As of September 30, 2018, NARA had 167 Purchase cardholders at its headquarters and regional offices (See Figure 1). We noticed FY 2018 purchase card amounts were over \$2 million higher from FY 2017. We are waiting for an explanation from NARA and will follow-up on the increase. Purchase cardholders have a single purchase, micro-purchase threshold of \$3,500 for stand-alone procurements and a monthly purchase limit authorized by the Senior Procurement Executive (Chief Acquisitions Officer). In addition, every cardholder has a designated AO who is required to approve purchases in advance.

Figure 1 – Total Purchase Cardholders, Transactions, and Total Card Purchases

	Number of Purchase Cardholders	Total Purchase Card Transaction Amount	Number of transactions
FY 2013	180	\$6,982,067	24,410
FY 2014	177	\$6,808,984	16,143
FY 2015	179	\$6,836,598	16,095
FY 2016	181	\$7,199,163	18,687
FY 2017	178	\$5,908,920	13,899
FY 2018	167	\$8,187,839	11,692

Training

As a safeguard and internal control, the Act mandates that appropriate “training is provided to each purchase cardholder and each official with responsibility for overseeing the use of purchase cards issued by the executive agency.” OMB Circular A-123, as well as Treasury Financial Manual Part 4—4500, Government Purchase Cards (TFM, Part 4—4500), also require that cardholders and AOs complete training before their appointments, take refresher training at least every three years, and maintain evidence of completed training.

NARA’s Purchase Card Management Plans requires cardholders and AOs to take initial and refresher training before assuming their charge card duties. The courses provide cardholders and AOs instructions on how to secure and use the charge card and how to avoid fraudulent use. The course also includes standards of conduct and ethics for the use of the card and the consequences for misuse of the card.

Prior Audits

NARA has two outstanding recommendations from OIG audit reports related to Charge Cards (see Figure 2)

Figure 2 – Open Recommendations as of September 30, 2018

Card	Audit Report	Issued	Recommendation Text	Status
Purchase	Audit of NARA's Purchase Card Program (08-02)	11/14/2007	Rec 13 - The Assistant Archivist of Administration should direct the Director of NAA (Acquisitions Staff) to establish written policies and procedures to evaluate the effectiveness of cardholder reconciliations and approving officials certifying duties.	Open
Purchase	Audit of NARA's CPIC Process (14-08)	4/17/2014	*Rec 6 - The Chief Operating Officer should ensure the training guide for purchase cardholders is updated to include a discussion of the requirements of NARA's Capital Planning and Investment Control Process.	Open

Conclusion

Based on 1) the number of purchase cardholders, 2) amounts spent in FY 2018 using purchase cards, and 3) internal controls observed, we assess the risk over purchase cards as moderate. NARA's policies and procedures are designed to provide reasonable assurance for implementing and managing NARA's Purchase Card Programs and to mitigate the potential for fraud, misuse, and delinquency except for the related open audit recommendations noted.

Recently we completed an audit of the agency's Purchase Card Program. We anticipate issuing a final audit report by the end of this month. We plan to audit the agency's Travel Charge Card Program in FY 2019. At a minimum, we plan to audit the agency's travel or purchase card programs or certain aspects of the programs on a recurring basis (every three years) to assess program efficiency and oversight.